

**REMEDI JOB PROFILE: *Youth Mentor –***

***Manchester schools***

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**PROFILE**

You will be providing restorative mentoring services for children and young people aged 10-16 referred directly from secondary schools and pupil referral units in Manchester due to being at risk of being excluded and involved in the criminal justice system. The aim of this role is to reduce youth violence, increase attendance in school and provide the children with the tools to have a positive future.

You will provide:

* Intensive mentoring support for children and young people referred to the project.
* Restorative Justice services between these children/young people and any identified victim of their behaviour
* Family support in order to address conflict within the home and to encourage positive/supportive familial relationships.

Examples of this will include both emotional and practical support, with a focus on;

* resolving any accommodation issues and family relationship issues
* supporting and encouraging individuals to form/engage in healthy relationships/friendships with family members and peers
* supporting children/young people to access and engage with Education Training or Employment
* supporting children/young people to access and engage with relevant health care to meet their needs i.e., mental and physical health services
* supporting individuals to engage positively with their family, school and within the local community

This is not an exhaustive list, and we will work with you to develop ways in which to identify the individual young person’s needs.

You will be working 35 hours a week on a fully flexible basis to suit the availability of the children and young people and, as a result, can expect some weekend working. Some of your time will be spent in the school offering 1-1 support but you will also be out in the local community working with families.

So, if you want a job that can really make a significant difference to the lives of young people this could be the job for you.

We are looking for someone with passion, empathy and motivation, some experience of the education sector is desirable but we will provide full training for the role.

The skills and qualities you will need to do the job well are:

**COMMUNICATION**- Good communication skills with children and their families is a must, as is the ability to communicate in a clear, timely fashion (verbally and in writing) with partner agencies such as schools, social care and youth justice professionals. Forming and maintaining relationships with these partner agencies is vital to the success of the work we do.

**FLEXIBILITY-** weekends and early evening working may be required to meet the availability and needs of the children and young people.

**MOTIVATION-** This role is very rewarding and can make a significant difference to someone’s life. Many of the young people we support face a number of challenges and can find it difficult to engage. You will need to provide encouragement and support and use innovative strategies in order to meet their needs and to motivate them to engage.

**IT CAPABLE-** We want you to spend the majority of your time working with people. There is, however a responsibility to record information accurately and promptly on our secure case recording system. As a result, it is essential that you are proficient in using:

Email, Electronic calendar, Word and Excel.

We will encourage and expect you to maximise the use of remote methods of working with people remotely. It is essential therefore that you are comfortable with using platforms such as TEAMS and ZOOM.

**SAFETY-** We want you to work safely in all aspects of the role- health and safety, safeguarding for all concerned, data protection, risk assessment etc. Full training will be provided in all of these aspects, and we will be looking for someone committed to achieving high standards in regard to all of these issues.

**WHAT TO EXPECT**

The role will be based in Manchester and whilst every effort will be made to focus the location of work in a particular area, applicants should be prepared to work anywhere in the city.

Expenses are fully covered but **you will need to drive and have access to your own vehicle.**

We will provide:

* Full training
* A laptop and mobile phone
* Line management support and guidance
* The role requires an enhanced DBS check
* Starting salary £21,840 rising to £25,000 at the end of Year 2 in role
* 6% employer pension contribution
* 26 days leave per annum plus bank holidays